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YMCA OF METROPOLITAN FORT WORTH – COVID-19 MEMBER FAQs

Can I still be a member of the YMCA?

Yes, you can still be a member of the YMCA. In fact, maintaining your membership helps our community during this time of uncertainty. We know your membership is rooted in the relationships you have built at the Y. Help us create a history that demonstrates how we came together and served those families who needed us most. Naturally, we will put your membership on hold if you wish, but if you want to join us in service to others, please keep your membership active.

How would I put my membership on hold?

You may place your membership on hold by emailing communications@ymcafw.org. or filling out the on hold form [here](#). When the YMCA of Metropolitan Fort Worth branches re-open, you will receive an email notifying you that your draft will resume.

Who do I contact about my membership?

While the branches are temporarily closed, please email communications@ymcafw.org.

How will I know when the branches re-open?

Please visit ymcafw.org for continued updates. In addition to our website, we will share updates via our social channels and member emails as information becomes available.

How long will the YMCA be closed?

Our Y Leadership team is continuing to monitor the pandemic and recommendations. We will reevaluate the status of the Y branches and programs and communicate to our members at least every two weeks.

Have any members or staff members of the YMCA of Metropolitan Fort Worth tested positive for COVID-19?

No. At this time, we are not aware of any members or staff members who have tested positive for COVID-19.

I was in the Y recently, should I be concerned?

We all need to be aware of the potential spread of COVID-19 and monitor ourselves and loved ones for symptoms of fever, cough, and shortness of breath. If you or a loved one develop any symptoms, please stay home and speak to your healthcare provider.

What is the Y doing during this closure?

A local cleaning company regularly cleans our Y branches, and during this closure will institute additional deep-cleaning measures, including a full sanitization based on CDC recommendations.

What Y services will be available to me during this closure?

We will be bringing some of our offerings to members virtually through Y360 and Les Mills Virtual programming. Visit ymcafw.org to get started! Additionally, check our social media pages for nutrition and cooking tips, kid-friendly activities and other wellness information.

What happens with my membership if I put my membership on hold and the branches re-open?

As soon as branches re-open, membership holds will be lifted and we will notify you via email prior to drafting your card.

How do I cancel my membership?

We recognize this is a difficult time. If possible, we ask you to consider the work we do as a nonprofit organization. Your membership dues are the foundation of our work and will allow us to continue to serve so many in this challenging time. Keeping your membership active will allow us to continue to support our community and employees as much as possible. We are happy to provide a donation form for tax purposes for any membership drafts during this time. If you would still like to cancel your membership, please email communications@ymcafw.org.

How can I stay active during the Y's closure?

The YMCA of Metropolitan Fort Worth is offering FREE online fitness classes for members of all ages and fitness levels, including children!

- [Y360 Virtual Group Exercise Classes](#)
- [Les Mills On-Demand Workouts](#) designed for all ages and fitness levels available for 60 days
- [Les Mills Born to Move](#) classes for kids of all ages

These options will also be posted on our website at ymcafw.org.